
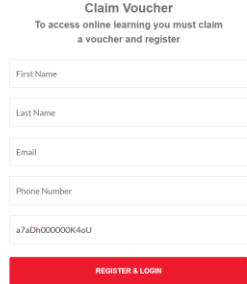
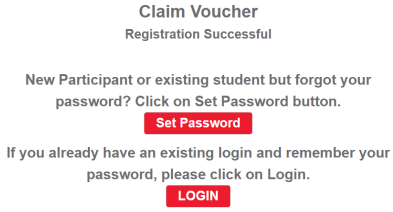
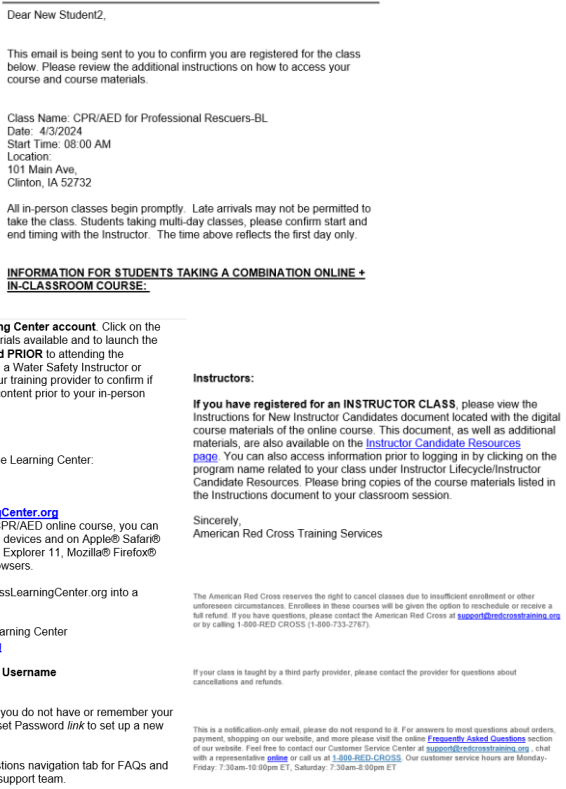
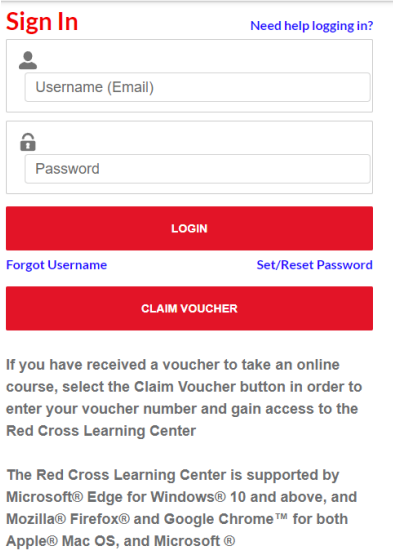
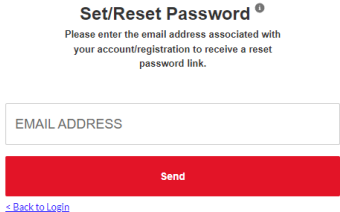
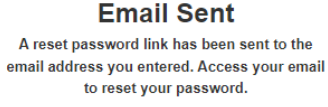
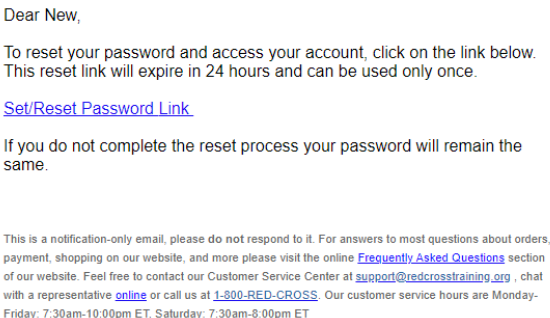


Accessing Online Content for Blended Learning Courses

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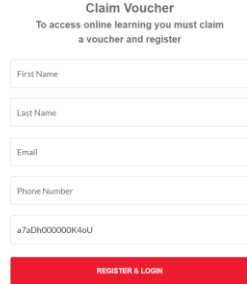
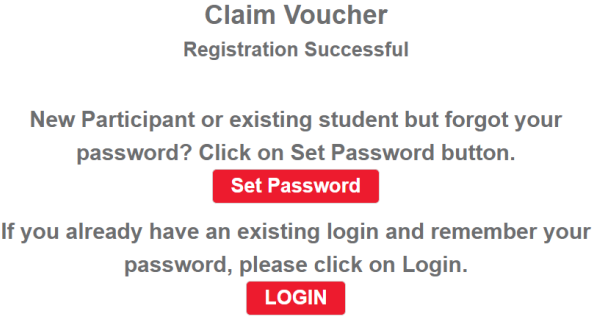
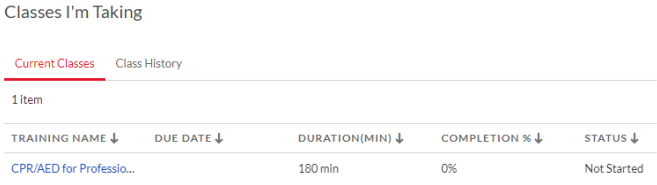
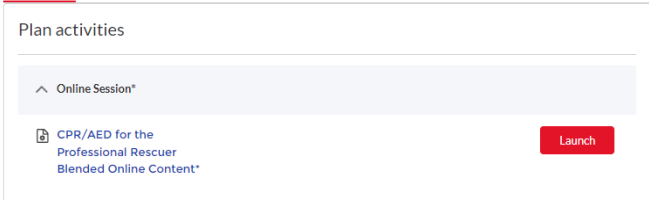
First Time Users

<p>1. Paste the link for the online content into your browser.</p>	
<p>2. New users must type in your first name, last name, an email address, and phone number.</p>	
<p>3. Click Set Password</p>	
<p>4. You will receive an email with instructions on how to log in for the first time. Please follow these instructions which will require first time users to use the password reset feature.</p>	

<p>5. Click Set/Reset password.</p>	 <p>Sign In Need help logging in?</p> <p>Username (Email)</p> <p>Password</p> <p>LOGIN</p> <p>Forgot Username Set/Reset Password</p> <p>CLAIM VOUCHER</p> <p>If you have received a voucher to take an online course, select the Claim Voucher button in order to enter your voucher number and gain access to the Red Cross Learning Center</p> <p>The Red Cross Learning Center is supported by Microsoft® Edge for Windows® 10 and above, and Mozilla® Firefox® and Google Chrome™ for both Apple® Mac OS, and Microsoft®</p>
<p>6. Enter the email address that was used when registering for the course. A new email will be sent with a link that will allow you to reset your password.</p>	 <p>Set/Reset Password®</p> <p>Please enter the email address associated with your account/registration to receive a reset password link.</p> <p>EMAIL ADDRESS</p> <p>Send</p> <p>< Back to Login</p>
<p>7. The email sent message will come up.</p>	 <p>Email Sent</p> <p>A reset password link has been sent to the email address you entered. Access your email to reset your password.</p>
<p>8. Click on the link in the email to reset your password.</p>	 <p>Dear New,</p> <p>To reset your password and access your account, click on the link below. This reset link will expire in 24 hours and can be used only once.</p> <p>Set/Reset Password Link</p> <p>If you do not complete the reset process your password will remain the same.</p> <p><small>This is a notification-only email, please do not respond to it. For answers to most questions about orders, payment, shopping on our website, and more please visit the online Frequently Asked Questions section of our website. Feel free to contact our Customer Service Center at support@redcrosstraining.org, chat with a representative online or call us at 1-800-RED-CROSS. Our customer service hours are Monday-Friday: 7:30am-10:00pm ET, Saturday: 7:30am-8:00pm ET</small></p>

<p>9. Set a new password. The password must be at least eight characters with at least one letter and one number.</p>	<div style="text-align: center;"> <h3>Set New Password</h3> <div style="margin-bottom: 5px;"> <input type="text" value="ENTER A NEW PASSWORD"/> </div> <div style="margin-bottom: 5px;"> <input type="text" value="CONFIRM PASSWORD"/> </div> <p style="font-size: small; margin-bottom: 10px;">Password rules: min. 8 characters, must contain letters and numbers.</p> <div style="background-color: red; color: white; padding: 5px 20px; display: inline-block; border-radius: 3px;"> SET PASSWORD </div> </div>										
<p>10. Navigate to the 'Classes I'm Taking' section of the home screen and click on the blended learning content for the class you are taking.</p>	<div style="text-align: center;"> <h4>Classes I'm Taking</h4> <div style="display: flex; justify-content: center; gap: 20px; margin-bottom: 5px;"> Current Classes Class History </div> <hr/> <p style="margin-bottom: 5px;">1 item</p> <table border="1" style="width: 100%; border-collapse: collapse; font-size: small;"> <thead> <tr> <th style="text-align: left;">TRAINING NAME ↓</th> <th style="text-align: left;">DUE DATE ↓</th> <th style="text-align: left;">DURATION(MIN) ↓</th> <th style="text-align: left;">COMPLETION % ↓</th> <th style="text-align: left;">STATUS ↓</th> </tr> </thead> <tbody> <tr> <td>CPR/AED for Professo...</td> <td></td> <td>180 min</td> <td>0%</td> <td>Not Started</td> </tr> </tbody> </table> </div>	TRAINING NAME ↓	DUE DATE ↓	DURATION(MIN) ↓	COMPLETION % ↓	STATUS ↓	CPR/AED for Professo...		180 min	0%	Not Started
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CPR/AED for Professo...		180 min	0%	Not Started							
<p>11. Click the 'Launch' button and start the online course.</p>	<div style="text-align: center;"> <h4>ACTIVITIES</h4> <div style="display: flex; justify-content: center; gap: 20px; margin-bottom: 5px;"> ACTIVITIES ABOUT MATERIALS </div> <div style="border: 1px solid #ccc; padding: 10px;"> <h5>Plan activities</h5> <div style="background-color: #f0f0f0; padding: 5px; margin-bottom: 5px; display: flex; align-items: center;"> ^ Online Session* </div> <div style="display: flex; align-items: center; justify-content: space-between;"> <div style="font-size: small;"> b CPR/AED for the Professional Rescuer Blended Online Content* </div> <div style="background-color: red; color: white; padding: 5px 15px; border-radius: 3px;"> Launch </div> </div> </div> </div>										
<p>12. After you have completed the course, you will receive a completion certificate telling you to proceed to the skill session.</p>											

Returning Users

<p>1. Paste the link for the online content into your browser.</p>											
<p>2. Returning users will register with their existing Red Cross Learning Center credentials. Type your first name, last name, and email address as it is displayed on Red Cross Learning Center account.</p>											
<p>3. Click the Login and use your previous login information. If you do not remember your password choose Set Password to reset.</p>											
<p>4. Navigate to the 'Classes I'm Taking' section of the home screen and click on the blended learning content for the class you are taking.</p>	 <table border="1"> <thead> <tr> <th>TRAINING NAME ↓</th> <th>DUE DATE ↓</th> <th>DURATION(MIN) ↓</th> <th>COMPLETION % ↓</th> <th>STATUS ↓</th> </tr> </thead> <tbody> <tr> <td>CPR/AED for Professo...</td> <td></td> <td>180 min</td> <td>0%</td> <td>Not Started</td> </tr> </tbody> </table>	TRAINING NAME ↓	DUE DATE ↓	DURATION(MIN) ↓	COMPLETION % ↓	STATUS ↓	CPR/AED for Professo...		180 min	0%	Not Started
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<p>5. Click the 'Launch' button and start the online course.</p>											
<p>6. After you have completed the course, you will receive a completion certificate telling you to proceed to the skill session.</p>											

Frequently Asked Questions

- Q. Will student emails be used for marketing purposes?
A. No
- Q. How do I reset my password?
A. Click “Forgot Password?” on the log-in screen and follow steps to reset the password.
- Q. Who can be contacted for technical support?
A. Contact the Training Support Center:
 - Email: support@redcrostraining.org
 - Call: 1-800-RED-CROSS
- Q. What browsers and operating systems can be used when taking the online content?
A. The Red Cross Learning Center is supported by Microsoft® Edge for Windows® 10 and above, and Mozilla® Firefox® and Google Chrome™ for both Apple® Mac OS, and Microsoft®.